

## Narrative by Sully Sullivan

Hello all,

We arrived at about 3:30PM today and it took forever to get through the tunnel to the city. We are staying at the Marriott Marquee in Times Square. I am on the 43rd floor and overlooking Times Square. The city was primarily overcast but you could see the smoke coming from the disaster site and tomorrow morning at 7:00AM we are to get National Guard clearance and our ID badges to the area they are calling "Ground Zero". They are asking us to help out at city hall and Time Warner's Wall Street office as that is where all the lines are needed and that of course is our forte. The Wall Street office is located a few blocks from the disaster site. The local Time Warner director is very pleased that we chose to come here to help. He said the mayor of New York is very pleased with our company.

No camera the first day so I will have to wait to see if we can take any pictures. We walked around the city this afternoon and there are armed guards at all the subway entrances. There is a lot of police presence through out. On the trip up once we passed Washington DC all of the bridges had flags and sheets hanging from them with phrases from patriotic songs etc. There were many bible quotes hanging also. It will be very hard to email often as we expect to be working many hours. We have our rooms for 6 days so we should be leaving the next day if all goes as planned. That should put us home about the 28th or so! I will send emails as often as possible and should have a very interesting day tomorrow. Feel free to email, as I will try to check it daily. Pray that things go as well as they can under the circumstances. Give all the kids my love and God Bless.

Love to all and be Blessed! Sully

Subject: New York "Ground Zero". Friday

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Today we left for work at 6:00AM. We were to report to a central location to be issued our ID badges so we could get into the secure area surrounding the World Trade Center. Walking from the hotel to the subway in Times Square we witnessed a gentleman using a jackhammer in the road and just as we passed him he was engulfed by a huge fireball. He had hit a very high-tension electrical line. He ran towards us and fell on the sidewalk next to us. Police and Fire Rescue were passing by and stopped immediately to render assistance. A prayer went his way for his safety but I dare say he did not stand much chance. We took the subway as far as they are running downtown and walked to the check in point to get our ID badges. These are issued by the National Guard and are for access into the secure area surrounding the World Trade Center site. After waiting in line for about an hour, we found that we needed more than our company ID and license. We walked to our office, which took another hour. After getting settled in and finding out what was expected of us we were escorted back to the ID center and received our badge. It is issued by the mayor's office and gives us total access to all areas except for City Hall and the Municipal building which is where we were assigned today. After more time we finally had all the passes, we needed to get into the proper buildings. We arrived at our assigned location for the day at about 3:00PM and worked until they closed at 6:00PM. To get into the secure area you must pass through as many as four checkpoints and before you can enter a building you must be searched. I have never in my life seen so many police and military personnel. There are at least five members at every location and they are at every intersection. Every branch of the service is present. We talked with people all day that had a story to tell, whether it was watching the planes hit or running away as they fell. One of our Tec's lost his brother in one of the buildings. They tell us about watching the people fall from the buildings and the collapse with the debris flying past their work location. One of the people we spoke with today said that as the buildings fell that he and his fellow workers ran across the Brooklyn Bridge not stopping till they reached the other side. Rumors were running [rampant] and many people heard of bomb threats and more attacks. I cannot for the life of me know how they must have felt. Thank God for Faith!!!! Many people seem to still be walking around the city in a daze. We noticed many people

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looking into the sky staring where the buildings once stood proud. We had a chance to see the shop that the girl on TV with the video camera was pulled into and it is a very long way from the buildings.

After work today we walked into the secure area and went right into "Ground Zero"!! Nothing I have ever seen can even come close to describe how terrible it is. Moreover, to know that in all the rubble there is 6,000+ bodies. I wondered how many were able to get into Heaven. I stood about 20 feet from the area seen every day on TV where all the hand digging is being done and prayed for all the families of those missing and lost.

The remains of the buildings look like a huge pile of dust and junk you would see in a vacuum cleaner bag. There are areas where some of the building skeletons are still standing and it makes for an eerie site, something one might see from a real bad horror movie. Along the side streets there are shop windows blown out some of which from the debris blowing right through the building and coming out the other side. Some of the damage is very reminiscent of a huge tornado. The fire escapes are jammed with trash and papers that came from the building, some of which is many feet thick. There are hundreds and hundreds of workers in the area and a steady line of trucks hauling away the mess. There are firemen from all over the country, one of which I talked with. He had recently left the New York department and moved to Pennsylvania. He had volunteered to help and as we spoke he cried, many of his past co-workers were lost in the collapse. He stood and looked at the pile, his lip quivered as tears welled, and he stared into the rubble. I was pleased to see a good number of people from a street ministry offering help and counsel to anyone needing help. I noticed that people had written in the dust and they wrote patriotic messages along with many bible verses, too many to remember. Amazing how people in turmoil will turn to God in times of need. Everyone we dealt with had a very humble attitude.

Please pray HARD for this area, as it is truly a war zone!! We are doing the best we can in our own little way to help our fellow man in time of need and it is very fulfilling. Everyone

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and I mean everyone we spoke with never thought that these buildings would fall and yet they did and at the cost of thousands of lives. How tough it was to look at all the mess that was once a great landmark and know that there are still thousands of people still in there ..... God Bless them all!!!!

Be Blessed Sully

Subject: Saturday

Hello to all!

Today was a fairly easy day as we covered one of our central offices. It was located at 23rd Street and is quite a few blocks from the site. Most of the day was spent inside the building so we were pretty much out of touch with what was going on within the city. We did see many police vehicles with motorcycle escorts going to and from the ruins area. One of the escorted vehicles was an ambulance coming from the area and we hoped it may have been a survivor but we could not be sure and the news did not mention anything. We heard that there still might be some pockets that may be big enough to hold survivors, especially if they were near a store with food and water available. I hope and pray these are not just false hopes. We heard today about a lady who said she had talked to her husband via cell phone who was trapped inside and it proved to be false. She has been arrested!! Anytime we went outside today we could smell the smoke from the area and it reminded me of the smell of the fires in Honduras, it was very similar but more pungent. It is a sickening smell and one I will not soon forget.

Today our local New York management took us to lunch and we passed a few parks that were having memorial services and they were packed with people and of course there was a huge presence of military and police. I thought how blessed we are to be able to freely worship without government interference as is the case in many other countries. What a great country we live in when you think of things like that. I have noticed that at all the fire stations within the city, there are piles of flowers and candles are lit everywhere.

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We passed a fence yesterday and it had yellow ribbons tied to it. There were ribbons tied for many feet and I would say there were many hundreds. As you get closer to the downtown area and closer to the ruins, you begin to see the thousands of notices posted with pictures of the missing. They are posted anywhere they can find a place to put them. I stopped to read a few of them, it is overwhelming thinking about how they lived, and what they did and realizing they may never be found. We found out that the workers at the ruins are removing a layer of debris and bringing in the dogs to check the area before they go to another layer. They truck the debris to a landfill and as the trucks unload, they again have dogs and experts from the NTSB and the FAA checking the site for more remains. What an awful job they have. I am amazed by how these workers are able to cope. Some of the people we have dealt with do not seem to be doing very well. There are counselors everywhere.

Yesterday when we walked the site, I was with a person who had retired from the area and moved to Florida. He worked in one of the buildings just across the street from the World Trade Center. I asked him to point out where he had worked, he pointed out where his office was located, and although the building sustained, considerable damage it is still standing. His office on the 17th floor had sustained damage. I watched his face as we toured the area and it was very humbling to see his reaction and many times, I heard him deeply exhale as he looked at the area. He will never forget what he saw. It is sad to be with a person who knew the area well and have him explain to me where everything had been located. Please try to understand just how big these buildings were, they were 110 stories tall and they fell straight down and now take up only seven stories, they encompassed several city blocks as well. These were at one time huge buildings.

When we arrived on Thursday we noticed that the city did not have the masses of people walking around and my friend said it was like a ghost town compared to normal but with each day more and more people are moving about. Tonight we ate dinner in the Times

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Square area and it was quite busy but my friend said no way near, as it should be for a Friday night. Every day the attitude of the people seems to get a little better.

We will be working again in the same area so that the local company workers can have some time with their family. Some have worked non-stop since last Wednesday with only a few hours off to get some much-needed sleep. Many of the businesses are still without telephone service. There were thousands of phone lines working in or right next to the World Trade Center and when the buildings fell they cut hundreds of cables and one of Verizon's (the major phone company) main offices for lines was rendered useless. Monday we are going to try to provide service to some of the many businesses requesting telephone service. Our main office is located right next to the NY Stock Exchange and there are many broker companies needing lines. We could spend days just in one building providing service. The people that did this awful deed certainly knew how to do the most damage not only to thousands of lives lost and forever changed but to the financial health of the world as well. When you work right next to the site you realize just how well planned this attack was. They knew just how to do the most damage. God help them!!!

Since tomorrow is Sunday let us pray for our country and the people not only killed but also for the families left behind. Pray for the rescue workers that they can continue to cope and for our leaders that they may have guidance in their decisions. Our future has been forever changed!!!

May God Bless Us All! Sully

Subject: Sunday

Hello to all....

I met the technician today who lost his brother in the collapse. His story is gut wrenching to say the least. His brother worked as a consultant for some of the brokerage companies on Wall Street and he was having a meeting on the 64th floor of the north tower. He called his

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wife and described his situation and how he was trying to get out. He told her that when he went to the stairwells they were not usable as liquid fire was running down the stairs and it was coming out of the air vents and ceiling. He said the elevator shafts were also full of fire and it was at about that time that his cell phone went dead. They believe he was killed in the fire. I cannot help but think of how his wife must have felt during this call. He was only 35 years old and had two small children. How many other people suffered the same fate and have accepted his death. God Bless them. We talked a lot on the ride to the other office and I am comfortable that it is his faith that is keeping him going. He was in Denver in school when the tragedy struck and did not find out about his brother until a few days later. Our company got him onto the next available flight and home as fast as was possible considering the circumstances. He told me he was very grateful to be working for a company that thought enough of an individual employee to do this. We have heard stories of some of our competitors not even wanting to pay their people for the time they missed when the city was locked down and they had to walk home.

I heard some people talking about the thousands of people that had to walk that night and some of them walked for many miles and for many hours to get to their homes. This was a nightmare in itself as telephone service was at a bare minimum and in most of the city, it was non-existent so most of the people could not call home. I would hate to be at home with no word wondering if a loved one or friend was safe. I cannot imagine how some of these people were able to cope.

This morning on the subway we met a lady that is working with the Red Cross and she is a nurse in the ruins area. She said that the workers were starting to come in for counseling and the number is growing each day. She expected the numbers to grow rapidly as the clean up progressed especially if the change from rescue to recovery as this will quicken the pace of the work. She was going to attend the memorial service at Yankee stadium this afternoon. I would love to get some church time myself but I will next week and it will be much needed!!!

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One of the other people we talked with works with us and was in the area during the collapse and he was a few blocks away when the buildings fell. He said that he ran into a small coffee shop and was almost crushed as people came into the same shop and he said that he was forced right against the back wall from all the people that ran into the same shop. It seems that everyone we talk to has had an experience related to the tragedy.

Tonight we are having an early night so tomorrow I will continue!!!

Be Blessed Sully

Subject: Monday

It is Monday in the city and it seems that people are beginning to get back to normal although my friend who is from here says that it is still not as busy as it once was. We have to understand that there are 50,000 plus people who have no place to work and many of them are still listed as missing. The World Trade Center companies employed at least 50 thousand and many of the surrounding buildings that were damaged are not allowing people to enter the area. This has affected the entire city. Who knows how many people worked in the area in the buildings that are closed due to the damage they sustained? We walked past 1 Liberty Plaza and the building looks as if the center is bulging and one side appears to have twisted. This is a very big building and it is not safe for occupancy. The city is using laser beams to watch some of the buildings near the site to monitor any movement. We were told when we arrived downtown that if we heard sirens we were to leave the building we were in and head to the East and the North. When the towers fell the city registered 2.5 on the Richter Scale. The collapsed actually caused an earthquake. The other issue is the "Path" which is a tunnel going from downtown to New Jersey. Its entrance was very close to the site.



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I noticed that in the subways the people have set up areas where missing person posters are hanging and there are candles and flowers in the area. They say that the tourist industry here in the city is just about nil and I heard on the local news that some of the shows on Times Square are closing because of lack of sales.

At lunch we walked a few blocks to see where my friend was born and spent the first 3 years of his life. During this walk, we saw an impromptu memorial set up in a little park and we stopped to read the messages that people had written. Today I finally felt the tears start as I read a note written by a little girl to her daddy who was listed as missing. She wrote that she would see him in Heaven and it really hit home. Some of the people at work today brought up that the city is full of fatherless children and frankly I had not really thought about that too much while I have been here. I cannot imagine how these people are even dealing with telling all the children that dad or mom is not coming home and that they never will. How tragic!!! May God give them strength. I would like to have more time to be able to read the messages, as they are so touching and so very sad. Everywhere there are pictures, of people who are missing, posted anywhere there is a spot to put them and as you get closer to the ruins, it gets much more prevalent. During the walk we had to walk around the Police station, called 1 Police Plaza. It was guarded like a fortress and we were not able to get near the building even with our passes, which are supposed to give access to just about anywhere. The entire building was surrounded with concrete road barriers that you would see along construction sites on a highway and they are set up so no vehicle can get near the building. There are guards stationed every 50 feet or so and not one is alone and there are many at the entrances. Anyone going into the building has to pass a checkpoint and then at the next checkpoint they are searched before they can get into the building. Before you can even pass the first checkpoint you have to get a pass and clearance. There is a very large military presence at this site also.

The governor just came out with a decree that you can get a death certificate for anyone missing in a matter of days instead of the normal time which could be years if no body is

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found. This is so that the families can start to receive death benefits. As I sit and write this I begin to realize just how long term this attack will last. We can rebuild the buildings but we will be hard pressed to rebuild the loss to the families.

One of the worst things we heard today was that the firemen working in the rescue were able to get deep down into the ruins and they found a cavity and it was filling with blood. How these rescuers are dealing with all this, I will never know. They need our prayers.

Tomorrow is supposed to be our last day here in the city and we should be leaving early Wednesday. Please continue to pray for all the people here!!!!

Sully

Subject: Tuesday Our Final Day

Today is our last day here in the city. We will be leaving and since our company suggested that we do not fly, we had to drive. We should be home sometime Thursday afternoon.

Today during a break, I talked to a policeman for the New York Stock Exchange and he was assigned the door at 20 Wall Street entrance when the buildings collapsed. By the time the first building fell the Stock Exchange had closed the steel riot doors and he said as he watched through the small 2 inch bullet proof window he was able to see the cloud coming towards him and within seconds the street went totally black. He said that the street light 10 feet from the door disappeared and it was on at the time. There were people in the street and they tried to get into the building but with the riot doors closed, they were not able. The riot doors are inside the regular doors and the people stuck outside broke the windows trying to get into the building. They finally opened the riot doors that opened like a garage door about a foot and let the people crawl into the building. They were all kept in the lobby until it was safe to leave. He said they really felt that they were under total attack. I watched as a delivery person tried to get into the Stock Exchange and he had a hand-truck full of pipe for a plumbing job his company was working on and the police made

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him wait for a bomb dog to check out his cart and then he had to have everything X-rayed before he was allowed into the building. Getting into some of the buildings is like getting to a gate at the airport with all the X-ray machines. I am amazed at all the stories I heard since I have been here. Our New York office is located at 14 Wall Street and it is located right across the street from his post. I worked in our Wall Street building all day today. I noticed on the outside windowsills that there is a 1/4-inch thick layer of a light gray dust. It looks like a fine muddy type of dust or lint. It is all over the downtown area. We spoke with a person from work that lived in New Jersey and all his neighbors were in his front yard waiting for them to come home since he and his wife worked in the World Trade center area. They did not get home until after midnight and they were lucky to catch the last train out of the city. Imagine the people who had to walk that day. It took some of them many more hours to get home.

The downtown area is like a war zone and it reminds me a lot of a left behind type novel. The police and military presence is unbelievable. At one intersection adjacent to the New York Stock Exchange, we counted 1 policemen. Every day you have to show an ID to go almost anywhere and there are X-ray scanners in many of the buildings. You must have a picture ID to get into virtually every building in the financial district. If we had stayed for another day, we would have had to get two more sets of picture ID's. To get into the city buildings we would have to get an Office of Emergency Management clearance for a picture ID and in our New York building we would have to get a picture ID for entry to our building. Every building you enter you must sign in and then sign out when you leave. Try to imagine getting into a building with a bag full of tools. The man-hours to do this are staggering. Please understand that this is not citywide but is mostly downtown near the disaster area and around any city buildings or financial buildings.

Some of the people I spoke with today were very concerned that if our country retaliated then the city would probably be the point of more terrorist attacks and they are very concerned that it would be biological. You cannot get a gas mask anywhere in the city. Some people seem very worried and with the trauma they have been through it must tax

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their sanity greatly. If we were tourists, we would be extremely limited as to the sights you could visit and if you wanted to get into some of the buildings, you are out of luck. The local news had a report this morning that there are very few tourists in the city.

Today was very windy, at times, you could smell the ruins, for the first time, I could smell death in the air, and it was sickening. People at the site have said that the smell is really starting to get bad and if what I smelled was any indication then it must be sheer hell to be working there looking for remains. We found out today that some people have been looting the area and as I said before we were searched when we left the site. We had our laptops with us and we had to show that they belonged to us, we were fortunate that our company uses bar codes with the company name printed on them. If we could not have proved they were ours, the police would have taken them from us. We heard that the apartments next to the ruins were looted. We heard that some of the rescue workers were stealing rings and watches etc. How awful these people must be to do something like that. How they can even live with themselves is beyond me. They need prayer!!! Speaking of prayer, in order to pray for all the problems here you would run out of day before you ever finished praying for the needs. One of the most important in my opinion is the number of children who lost a parent. The numbers are staggering!!! Let us just end our week here praying!!!

Be Blessed Sully